

Possible Subscription-Based Information Technology Arrangements

Governments enter a wide array of IT subscription contracts. Below are some of the more common subscriptions to help your government identify potential Subscription-based IT Arrangements (SBITA) applicable to GASB 96, SBITA.

Source: Cherry Bekaert

Applicable	Software Types	Description
	Enterprise Resource Planning Software	Manages key parts of operations and resources
	Cloud Computing Services	Includes cloud servers, storage, databases, networking, software, analytics and intelligence
	Office Applications	Performs general functions (i.e., Microsoft applications, Adobe, Coding Software, Google, Dropbox)
	Billing/Collections Software	Tracks accounts for billing and collection processes
	Reporting & Analytics Software	Consolidates and reports financial results, and facilitates in-depth analysis of key performance and operational metrics
	Communication Software	Communicates with constituents to unify online services and promote seamless communication
	Online Payment Software	Serves as the credit card gateway for credit card payments and other online payment solutions
	Firewall Software	Provides protection against outside cyber attackers, malware and phishing attempts
	Asset Management Tracking	Tracks entities capital or other assets
	Web Management Software	Allows users to create, edit, publish and store digital content
	Virtual Conferencing Software	Facilitates with conferencing (i.e., Zoom, Skype and Teams)
	Mapping & Analytics Software	Creates maps, spatial analysis and data management
	911 (Emergency Services) Software	Allows for emergency services communication and record keeping by police, fire and emergency management
	HR Management	Automates manual tasks, stores employee info and tracks time, performance management and payroll management
	Benefits Management	Manages past and present employee benefits
	Utilities Metering	Tracks public utilities meter usage and activity
	Judicial Software	Monitors court records, criminal records, hearings, warrants, prison, jail and permits
	Online Elections Software	Manages election processes including vote count, voter registration and election tracking
	Healthcare Billing Software	Allows hospitals to bill and track payments
	Electronic Medical Record Software	Tracks patient care, medical history and other medical data storage
	Educational Learning Software	Allows school systems (i.e., Higher Ed and High, Middle and Elementary schools) to monitor learning systems and other student progress data
	Library Management Software	Allows online libraries or other access to implement digital tracking and management
	Enrollment Management Software	Tracks student information, educational progress, scholarships and other enrollment records
	Social Media Subscription Software	Facilitates government communication or marketing
	Traffic Software	Monitors traffic flow, detours, LED signage, simulators, accident detectors and camera control
	Waste Management Software	Allows sanitation and solid waste organizations to track service management, logistics and invoicing
	Airport Operation & Management Systems	Facilitates air traffic control, communication systems, security footage and passenger management
	Web Management Software	Creates, edits, publishes and stores digital content
	Motor Vehicle Software	Initiates licensing, registration, and motorist information
	Remote Learning Platforms	Receives training and tracks continuing professional education and certification requirements
	Lease Accounting	Accounts for lease population
	Budget Software	Facilitates online digital budget book